

Appendix 2 - Benchill WINS Pilot: A selection of case studies

- A 20 year old female attempted suicide and had severe mental health issues. She had become isolated and paranoid about becoming a victim of crime and feared for her life. GMP officers and ASB co-ordinator worked together with Tenancy Support in WINS to ensure she was supported and is now receiving professional mental health treatment. This work has reduced further admissions to the mental health services and a homeless presentation.
- A male has received 2000 NHS interventions (hospital stays /appointments/ treatments) in 14 years. When things don't go his way in hospital he is often verbally and physically aggressive towards staff. WINS have an agreed action plan in place to alter treatment upon presentation and Manchester City Council is considering legal action regarding his behaviour. He is also receiving intensive tenancy support from WCHG.
- Two vulnerable males with mental health issues being subjected to intimidation, ASB, and drug taking at the property. The perpetrators had taken over their accommodation and were sending one of them out shoplifting. The vulnerable tenants have now been moved to prevent further harm and improve their mental health, with legal action being taken against the perpetrators. Whilst the WINS Tenancy Support Officer is helping tenants to settle in a new area